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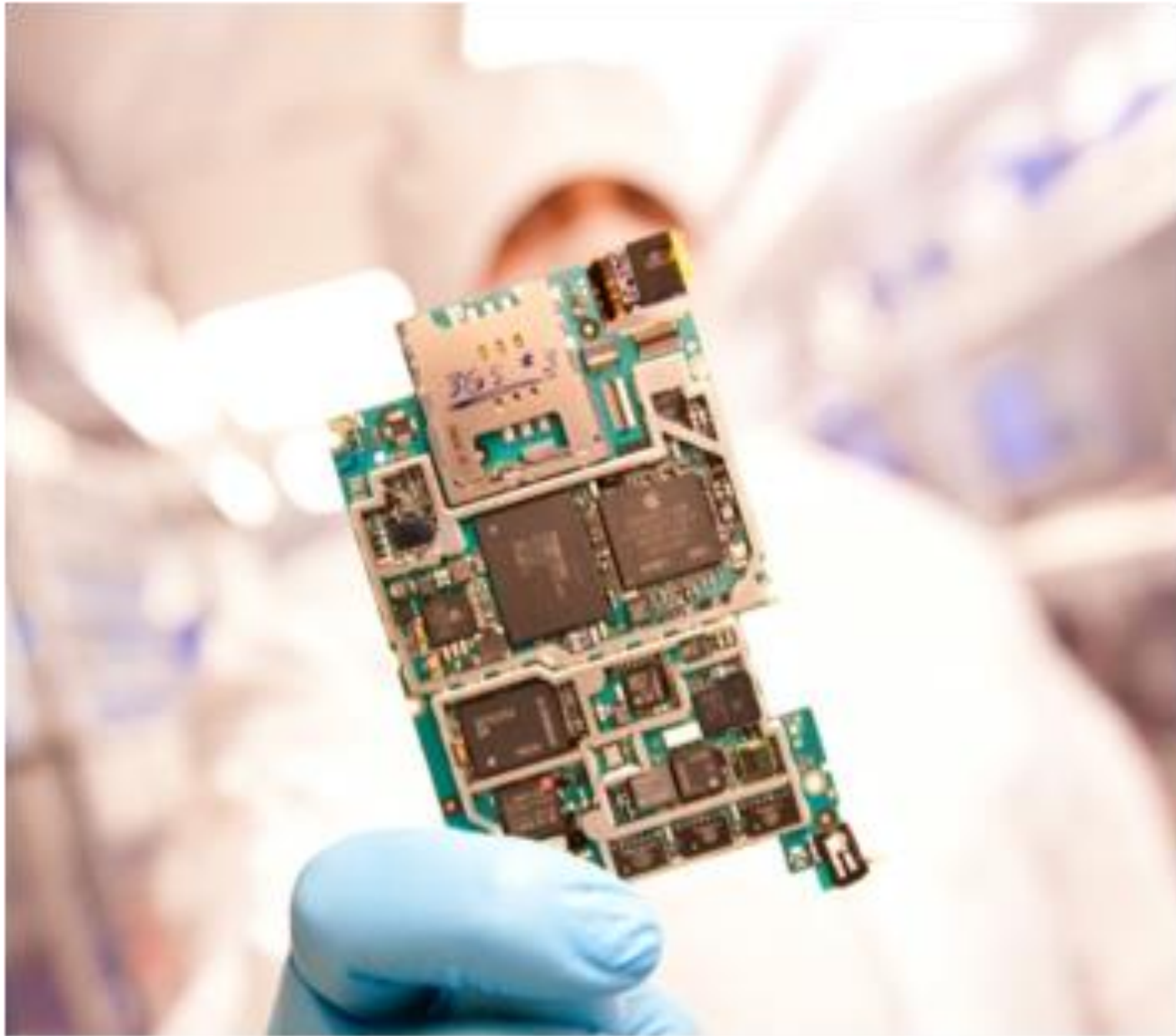


DriveSavers Data Recovery Intro

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About DriveSavers

■ Corporate Profile

- Pioneered the data recovery industry 30 years ago
- Global leader in secure data recovery services

■ Who We Serve

- IT help desks, computer and storage OEMs, financial organizations, Fortune 500 companies, healthcare institutions, gov agencies, universities and consumers
- Compliance and security dependent clients

■ Capabilities

- Fastest, most reliable, and most secure provider
- All storage devices — All OSes supported
- RAID/NAS/SAN specialists
- Forensic, eDiscovery and Data Sanitization services



Why Data Recovery?

❑ Hardware Breaks

- ❑ All storage fail at some point
- ❑ It's not a question of "if" but "when"!

❑ People Make Mistakes

- ❑ Data deletion, accidental format
- ❑ Aggravated failures are the result of poor choices under stress

❑ Mother Nature Strikes

- ❑ Tornados, floods and fires, earthquakes, Fukushima,
- ❑ Data Centers in NYC underwater w Hurricane Sandy

❑ Storage is Everywhere!



Data Recovery Service Options

□ **Priority**

- Non-stop with point-to-point courier with 24 hour engineering

□ **Standard**

- 1-2 Business days, with FREE eval option

□ **Economy**

- 5-7 Business days, with FREE eval option

□ **High Security**

- Top secret, secret for Gov and private industry options

□ **Forensic and eDiscovery**

- Data as evidence



When and How to Contact Us

- **When support has exhausted all non-volatile options**
 - But don't make the condition worse!
- **Call 800.440.1904**
 - International toll-free numbers on www.drivesavers.com
 - No automated attendant, only REAL HUMANS!
 - Data Recovery Advisors are standing by
- **Contact DriveSavers if the data is critical**
 - Fastest, most reliable, and most secure provider
 - Open 24x7 because data loss happens anytime





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