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## Keynote

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Greg is currently Technical Advisor for Systems Operations at America Online, Inc. As part of his work, Greg works with all of the groups in Systems Operations to build a roadmap of future technology needs. Greg has been with AOL, Inc since September 1998. During his time at AOL, his work has focused on issues surrounding system performance including both monitoring the AOL system and evaluating new technologies. Before coming to AOL, Greg was the Director of Computational Chemistry at Rutgers University, where he was responsible for the computing infrastructure in the Department of Chemistry. He has a PhD in Physics from Florida State University.

### **The New (Old) Challenges for Technology Infrastructure Today**

With the growth of the technology bubble and its subsequent bursting, technology infrastructure groups face a number of new challenges.... Or do they? In this talk, we will discuss some of the recent changes that technology infrastructure groups need to make to perform in today's environment. Not surprisingly, many of these adjustments are not surprises to anyone who has spent many years in business. Thus we head to the new (old) world.

The technology infrastructure organizations of today, though face a number of challenges somewhat different from what a long-term businessman might expect. The rate of change for technology continues at a pace unseen in other industries. As a result, challenges faced by the current technology infrastructure groups require.

With the continued rate of change of technology, a number of challenges related to storage that must meet both the demands of the new (old) world requirement as well as new technology needs. This talk will include on view point of where this may head.